



REGIONAL PLANNING CONSORTIUM
CNY RPC 4th Quarter Board Meeting
December 9th at 10 am to 12 pm
Holiday Inn
441 Electronics Parkway, Liverpool NY

- 10:00 am Introductions/Approval of September 2019 Minutes (*Motion Requested*)
- 10:05 am BHCC Lead Presentation: The Neighborhood Center
- 10:35 am What's Going On?: Current Regional Initiatives
- 10:55 am OMH Data Discussion
- 11:25 am Review 2019 CNY RPC Issue (*Motion Requested*)
- Informed Consent
- 11:50 am RPC Updates:
- 2020 CNY RPC Board Announcement
- Co-chair Announcement
- EYO Survey
- 12:00 pm Adjourn (*Motion Requested*)
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Important Dates to Remember:

- HARP/HCBS Workgroup: January 15th 2020 from 10 am to 11 am at Prevention Network
- Workforce Development Group: December 20th 2019 from 10 am to 12 pm at Prevention Network
- Children and Families Subcommittee: December 13th 2019 from 10 am to 12 pm at OneGroup Center
- Care Management Roundtable: January 16th 2020 from 10 am to 11:30 am at Liberty Resources

2020 Board Meeting Dates (*Calendar invites will be sent out after this meeting*)

1. February 3rd 2020 from 10 am to 12 pm
2. May 4th 2020 from 10 am to 12 pm
3. September 14th 2020 from 10 am to 12 pm
4. December 7th 2020 from 10 am to 12 pm

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What Work HAS Being Done? Current Regional Initiatives by Workgroup/Subcommittee

- **HARP/HCBS/Health Home Workgroup:**
 - Care Manager Townhall Event/Supervisor Townhall Event
 - MAS Training/Education Forum
 - Care Manager Preparedness Survey
 - HCBS Panel Event
 - Annual HCBS Networking Event
 - “Drop Off” Data Tracker
 - HCBS Script
 - Care Manager Roundtable
- **Workforce Development Group:**
 - Behavioral Health Benefits Surveys
 - Recruitment Survey (*Upcoming*)
 - Onondaga Co Peer Survey (*Upcoming*)
 - Regional “Job Bank” (*Upcoming*)
- **Children and Families Subcommittee:**
 - SPOA Google Document
 - SPOA “Business Cards”
 - “Show and Tell” CFTSS/HCBS Event (*Upcoming*)
- **Care Manager Roundtable (*new*):**
 - Trauma Informed Care 2.0 Training
 - Mental Health First Aid/Self Care Training (*Upcoming*)
- **VBP Workgroup:**
 - Bi monthly newsletters

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Attendance:

Those in attendance: Mark Thayer (DCS), Robin O'Brien (DCS), Jason Meyers (PFY), Monika Taylor (HHSP), Lisa Alford (DCS), Carly Delvecchio (PFY), Laura Zocco (OMH), Beth Hurny (KP), Jennifer Earl (MCO), Katharine O'Connell (MCO), Yvette Borne (CBO), Rachel Kramer (KP), Deanna Meyers-Acome (HHSP), Eric Stone (HHSP), Carole Hayes Collier (PFY), Ray Bizzari (DCS), Colleen Klintworth (MCO), Eric Bresee (CBO), Lauren Wetterhahn (KP), Scott Ebner (HHSP), Cassandra Sheets (CBO)

Those not in attendance: Teisha Cook (DCS), Nicole Kolmsee (DCS), Jennifer Daly (PFY), Carrie Doran (CBO), Joel Campagnola (PFY), Timothy Hammond (KP), Leslie Ann Regan (KP), Debra Meyer (BHO), Christopher Emerson (KP), Beth Rinflet-Fleming (OASAS), Wil Murtaugh (CBO), Donna Metz (MCO), Stephanie Pestillo (MCO), Linda Lopez (CBO), Patricia Berthod (PFY)

Gallery Members: George Blakeslee, Kirsten Hubel, Mat Roosa, Joe Scripa, Lisa Tanner, Ryan Kelly, Sarah Singer, Emily Childress, Kelly Lane

Minutes

December 2019 minutes will be approved in February 2020

Introductions/Approval of September 2019 Minutes (*Motion Requested*)

Mark Thayer called the meeting to order at 10:07am. The board went around and did introductions, including those in the gallery. Quorum did not exist initially, but eventually met at 10:30 am. Mark Thayer made a motion to approve the minutes from September's meeting. Carole Hayes Collier recognized the motion; Katharine O'Connell 2nd the motion. All in favor; none opposed. Minutes were passed and will be posted on the CLMHD website.

BHCC Lead Presentation: The Neighborhood Center

Kelly Lane presented on the Mohawk Valley BHCC. Board members were given a PowerPoint handout. *PowerPoint presentations are available upon request.*

Kelly noted that the culture of the network is extremely collaborative and non-competitive. Two committees have been established regarding Data/IT/Technology and Clinical Integration. Contracted with CCSI for support with data tracking of network and provider performance. Kelly invited questions from the group.

Q: Payor conversations?

A: Introductory conversations have occurred. Particularly with Fidelis, response was they did not want to contract with BHCCs. BHCC should work with health systems. The goal of creating demonstration projects was created to meet this response.

Q: What type of timeline?

A: March 2020 grant is up with extension into 2021. In our region, the connections will exist formal contracts between BHCC and health systems.

Q: What type of luck have you had with collecting data across providers?

A: It has been difficult with PSYCKES data (how they report for individual patients). Ex. Some providers provide service in one county but bill out of another. So they are depending on individual providers to fill in missing data.

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Follow up: There are so many unknowns in how to segregate data, which is often not the most accurate. BHCCs are working as if they know the answers to the questions to build the forums and formats for data collection.

Q: Have you gotten all the partners you want? I.e. hospitals

A: Primarily network partners have reached out to hospitals. Hospitals and CBOs are affiliated partners without decision making abilities

Q: County clinics- is there a challenge with them entering into contractual agreements with VBP being a part of the LGU?

A: Often these clinics are the sole provider in a county. Feedback has been that counties will be able to sign on as a member in the IPA and the IPA will be able to contract on behalf of its members including county clinics. LGU feedback has been that there isn't a lot of information coming from the state on guidance.

Follow up: Ambiguity around risk. County entering into an agreement where the risk isn't clearly identified.

Q: How did you structure exclusion statement for partners?

A: Inclusive, not limiting by type or ability to join other BHCCs.

What's Going On?: Current Regional Initiatives

Katie reviewed the current initiatives taking place in the various workgroups. These initiatives are outline below. Katie is currently working on collecting feedback from the workgroups for goals for 2020. Some of the upcoming initiatives are also mentioned below.

Q: A questions was asked about continuing MAS trainings.

A: Leslie Ann Regan (current MAS rep and Key Partner on CNY Board) has nominated herself to be a part of the board for another term. If appointed, Katie will reach out to see if she'd be interested in providing a "closed" training for board members only. Katie will also end out her information for agencies to request individual in-house trainings.

OMH Data Discussion

Laura presented on adult HHH data from July 30th. Handout was provided with participant numbers and percentages. Below are some of the noted takeaways from the presentation.

- CNY is on par with ROS and in many areas exceeding ROS.
- HCBS accessed in Cayuga county 105% because the data also includes RCA assessment. All data after HH Enrolled includes RCA.
- There was conversation regarding RCA infrastructure and ability to perform assessments. It's not believed there is intent to have separate RCA data but will be sharing updated information once it is available.
- Excellus has been collecting information regarding infrastructure funding.
- There has been success due to the availability of funding to cover transportation and outreach. The impact of success when MCO provides list of members to outreach to was discussed. MCOs noted discrepancies in addresses.
- RCAs have said it's being in the right place at the right time vs the use of an outreach list has led to success. Outreach tables are set up in housing projects, farmers markets, and many other creative places in the community to be available.
 - o It was suggested that a possible forum where communities could share how to maintain engagement from assessment to service should be formed. MCOs said the state is requesting anecdotal information from MCOs. MCO has asked for an all MCO meeting to discuss best practices.

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Review 2019 CNY RPC Issue (*Motion Requested*): Informed Consent

Katie recapped the last discussion around Informed Consent: Helio Health presented at the September board meeting, where there was lengthy conversation around informed consent. Per the boards request, a small task force was formed to chat more about this topic. A phone call was held back in October with select board members where they decided to have the HHH workgroup work on this issue. Katie brought this issue to the last HHH workgroup where they decided they would like a more definitive statement to be able to proceed.

Scott continued by clarifying to the group that there is such a strong focus across systems for the protection of an individual's PHI that there are so many consent processes that can be overwhelming, complicated, and not properly explained to participant because of a lack of knowledge on the provider end becomes another piece of paper to sign without full understanding. Below are some comments made around this topic:

- Needs to be simple and direct; what is the most important pieces – type of information shared and how it will be used.
- Duplicative; how does the process become streamlined. Need data collection regarding number of consents in an intake process. Look at regulatory issues that are barriers. Create a guide for both participants signing and those staff that have to explain it. Suggested a card, "informed consent at this agency means...."
- It was noted that youth cannot give informed consent so properly explaining to youth is another piece to explore.
- It was suggested NYAPRS or NAMI might be a good partner for a training component. Peer workforce as an opportunity to help educated participants.
- There's a fear that people will decline the consents because of the complexity and lack of understanding/explanation of documents signed and how information is used.
- An ask to the state could be a universal consent or guidance on clarity of what consent should include/be.
- What's the value proposition behind doing the work? Creating informed consumers to advocate for themselves regarding provider access to information. Ex. Telling a provider to look at the RHIO for last month's test.

Katie asked if the group would like to keep it at board or send back to HHH with further information provided. It was noted that MCOs and all appropriate participants should be present in the conversation. It was suggested reaching out to privacy officers at various organizations.

Scott made a motion to send this additional information to the HHH workgroup for further discussions around informed consent. Eric Stone recognized the motion; Eric Bresee 2nd the motion. All were in favor; none opposed. The issue was approved for the HHH workgroup.

RPC Updates:

2020 CNY RPC Board Announcement:

- Board members were given a complete list of new members for the 2020 board. New board is comprised of 50% previous members and 50% new. Oneida County has additional representation. A new ex-officio group was created for the BHCC leads. Key Partners will be appointed in February 2020. New board list will be distributed and posted on RPC website by end of year.

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Co-chair Announcement:

- Robin O'Brien, Oneida County will be the new DCS Co-Chair, as Mark Thayer will be stepping down. Scott Ebner offered to extend his co chair term 1 additional year to help with onboarding new board members. Since this extension is not noted in the By-Laws, Katie will send out a survey with the addition for the board to approve.
 - o Q: The group asked for an update on Syracuse University research. Would like to have a summary presented to board. Katie will reach out.

EYO Survey:

Katie will be sending out a feedback survey along with proposed bylaw change.

Adjourn (Motion Requested) :

Scott made a motion to adjourn. Ray Bizzari recognized the motion; Jennifer Early 2nd the motion. All in favor; none opposed. Meeting adjourned at 11:45 am.

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